

# 13th Annual Flight Operations Conference

3rd & 4th December 2019 – Park Inn by Radisson, London Heathrow, UK



## Conference App & Wi-Fi Information

### **AIRCRAFT COMMERCE CONFERENCE APP – Powered by TapFuse**

Stay connected, and easily access all conference info and interact with other delegates with our Aircraft Commerce Events App!

#### Aircraft Commerce Events App

This is the official "Aircraft Commerce Events" application. You will be able to access all the information on this app before, during and after the event.

This app will enable you to:

- View the full delegate list including photographs
- See the most up-to-date conference programme
- Access map and floor plans for the event
- Message other attendees
- Post questions to the speakers
- Keep up-to-date with live announcements

Below are brief instructions on how to download it.

#### **STEP 1**

To Download the app to your devices (search for 'Aircraft Commerce Events'):

- available on [App Store](#) (latest iOS)
- and [Google Play](#) (Androids)
- or [access from your desktop](#) (other devices) \* We recommend you use [Google Chrome](#) or [Safari](#)

#### **STEP 2**

To login, enter your **e-mail** address (*the same email address you used to register with*) to receive the access code.

If you don't get the code instantly, please use a generic code **24680**

**And you are all set! Any questions, please contact the Technical Support Team at TapFuse: [support@tapfuse.io](mailto:support@tapfuse.io)**

## Wi-Fi - Powered by Simpli-Fi

### Conference Wi-Fi Network

As part of the service for exhibitors and attendees, we will be providing a secure wireless network for the duration of the conference. This network, although not requiring a password to connect to it, will protect the devices and users from all outside interference. This wireless network will be available in the conference and exhibition space and will provide the fastest possible connection and is constantly monitored for the best possible performance for all devices connecting to it.

### Login Guide to the Wi-Fi network

In order to connect to the network please do the following from your device/s:

- 1) Browse for available wireless networks
- 2) Choose the network name called "Aircraft Commerce" by clicking on this. The device will connect to this network automatically without prompting for a pass phrase or authentication
- 3) You will be automatically directed to our splash page, at which stage you are connected to the "Aircraft Commerce" network provided for the conference.
- 4) This network will not be available outside the area of the conference and your device will automatically connect you to a network within the hotel, which you have previously connected to. It is important to ensure that you always join the "Aircraft Commerce" wireless network when you are back in the conference area in order to get the benefit of this customised network.

## MOBILE PHONES

As a courtesy to speakers and other delegates, please ensure phones are muted during all sessions.