

# 13th Annual Flight Operations Conference

3rd & 4th December 2019 – Park Inn by Radisson, London Heathrow, UK



## Delegate Information Pack

### CONFERENCE VENUE

**Park Inn by Radisson Hotel & Conference Centre -  
London Heathrow**

Bath Road,  
Heathrow,  
Middlesex,  
UB7 ODU  
United Kingdom

Tel: +44 20 8759 6611

Hotel Website: <http://www.parkinn.co.uk/airporthotel-heathrow>

#### HOW TO GET HERE

The hotel is ideally located 10 minutes from Heathrow Airport and is well connected via public transport links.

The Heathrow Hoppa Bus operates between the hotel and all LHR terminals.

[CLICK HERE](#) for instructions on how to get to/from the hotel.

#### FREE PARKING

As a conference delegate you are entitled to free car parking. However, in order to claim your free pass, please make sure you register your car registration number at the conference information/registration desk.



### REGISTRATION

The registration desk will be located in the entrance of the Orbiter Conference Centre. Upon arrival at the conference venue, all delegates will need to collect their delegate badges from the registration desk. Your delegate badge is your entry pass to the conference and must be worn at all times.

Please also remember to bring a business card along with you to the conference registration as we are collecting them for the final delegate list.

The registration desk will remain open for the duration of the conference so should you have any conference related enquiries, please come and speak to a member of the Aircraft Commerce team.

## CONFERENCE PROGRAMME & AGENDA

Tuesday 3 <sup>rd</sup> December	
08:00	Registration OPENS for 13 <sup>th</sup> Annual Flight Operations Conference DAY 1
08:00 – 09:00	Buffet breakfast served in the Exhibition Hall (Discovery)
08:55	Chairman’s opening remarks in the Main Conference Room (Atlantis)
09:00 – 18:00	13 <sup>th</sup> Annual Flight Operations Conference DAY 1
18:00 – 20:00	Cocktail Reception held in the Exhibition Hall (Discovery)
Wednesday 4 <sup>th</sup> December	
08:00	Registration OPENS for 13 <sup>th</sup> Annual Flight Operations Conference DAY 2
08:00 – 09:00	Buffet breakfast served in the Exhibition Hall (Discovery)
09:00 – 17:00	13 <sup>th</sup> Annual Flight Operations Conference DAY 2

FULL CONFERENCE AGENDA can be found [HERE](#)

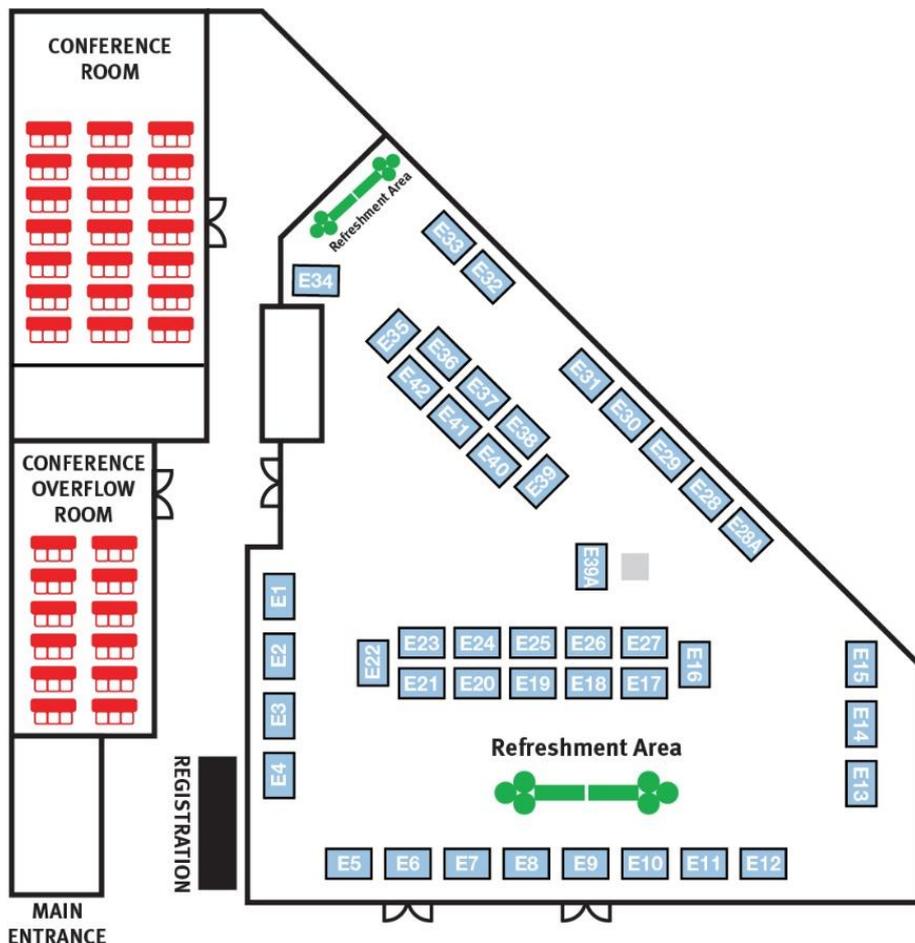
## MEALS & REFRESHMENTS

Delegates will be provided with a buffet breakfast, morning and afternoon refreshments and a buffet lunch on both days of the conference. This is included as part of your delegate package.

A drinks reception will also be held at the end of day 1 and is a great opportunity for further networking.

All meals and refreshments will be served in the Exhibition Hall (Discovery)

## EXHIBITION HALL



There are +40 leading Software and Hardware Vendors exhibiting at the conference.

The exhibition hall is open throughout both days. For a full list of Exhibitors and Sponsors please [CLICK HERE](#)

## CONFERENCE APP

Please note, there will be ***no printed materials at the event***. The “Aircraft Commerce” Event App will contain all the conference information (Agenda, Attendee List, Exhibitor Details, Speaker's Info, etc...) and will allow you to interact with other delegates and ask speakers questions.

The “Aircraft Commerce” Event App will go live **1 week before the start of the conference** and you will be sent an email with details on how to download the app and how to access all the relevant information.

## AFTER THE CONFERENCE

At the end of the conference, all delegates will be sent a feedback form to complete via the conference app. Aircraft Commerce would appreciate your time in completing this feedback form as it assists us in the planning of future events.

All the presentations and full attendee list will be made available to you **within two weeks** of the conference. You will get an email letting you know when and how you can access them in the conference app.