



"This conference always provides the latest in new technologies for the airline industry"
Industrial Engineering Manager, UPS

Delegate Information Pack

CONFERENCE VENUE

HILTON MIAMI DOWNTOWN

1601 BISCAYNE BLVD, MIAMI, FLORIDA, 33132, USA

TEL: +1-305-374-0000

Hotel Website: [CLICK HERE](#)

HOW TO GET HERE

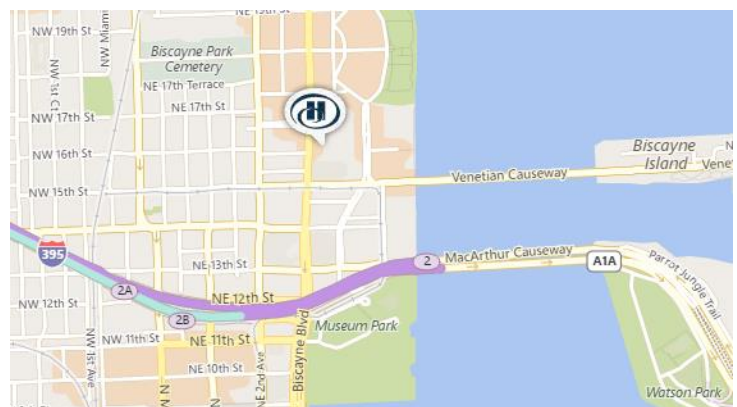
The hotel is conveniently located approx. 5 miles from Miami International Airport. It takes approximately 15 mins to get from the airport to the hotel depending on the time of day. The cost is approx. USD \$25 for a public taxi.

The hotel is located approx. 24 miles from Fort Lauderdale/Hollywood International. It takes approximately 40 mins to get from the airport to the hotel depending on the time of day. The cost is approx. USD \$85 for a public taxi.

PARKING CHARGES IF TRAVELING BY CAR

Self parking \$25.00 per day

Valet parking \$28.00 per day (Extra for oversize)



REGISTRATION

The registration desk will be located in the foyer on the Ballroom Level. Upon arrival at the venue, all delegates will need to collect their delegate badges from the registration desk. Your delegate badge is your entry pass to the conference and must be worn at all times.

Please also remember to bring a business card along with you to the conference registration as we are collecting them for the final delegate list.

The registration desk will remain open for the duration of the conference so should you have any conference related enquiries, please come and speak to a member of the Aircraft Commerce team.

CONFERENCE PROGRAMME & AGENDA

Wednesday 11 th March	
08:00	Registration OPENS for MRO & Flight Ops IT Conference DAY 1 (Foyer – Ballroom Level)
08:00 – 09:00	Buffet breakfast served in the exhibition hall (Symphony Ballroom IV, III & II)
08:55	Chairman’s opening remarks in the main conference room (Symphony Ballroom I)
09:00 – 18:00	MRO & Flight Ops IT Conference DAY 1
18:00 – 20:00	Cocktail Reception held in the exhibition hall (Symphony Ballroom IV, III & II)
Thursday 12 th March	
08:00	Registration OPENS for MRO & Flight Ops IT Conference DAY 2 (Foyer – Ballroom Level)
08:00 – 09:00	Buffet breakfast served in the exhibition hall (Symphony Ballroom IV, III & II)
09:00 – 17:00	MRO & Flight Ops IT Conference DAY 2

FULL CONFERENCE AGENDA can be found [HERE](#)

MEALS & REFRESHMENTS

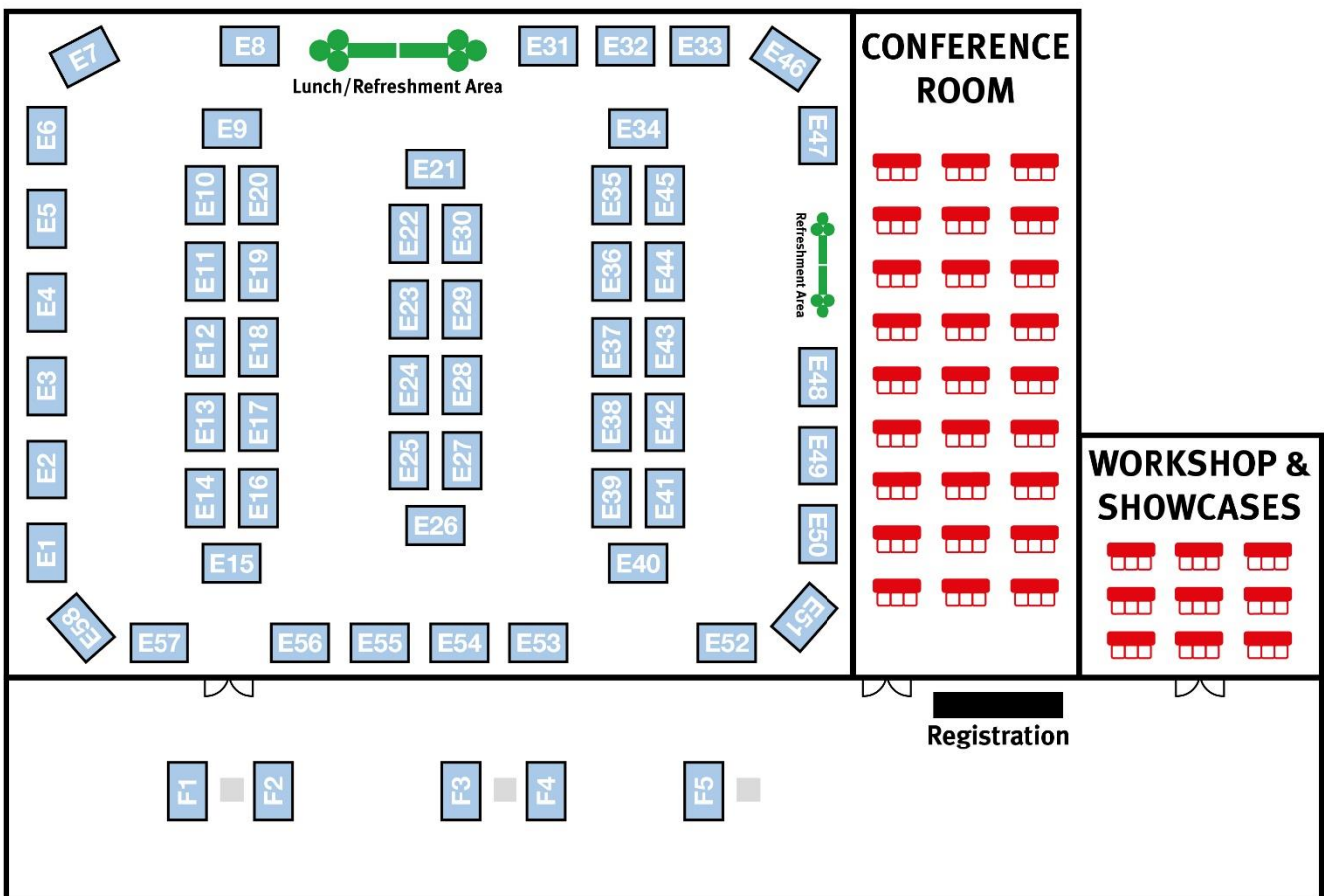
Delegates will be provided with a buffet breakfast, morning and afternoon refreshments and a buffet lunch on both days of the conference. This is included as part of your delegate package.

A drinks reception will also be held at the end of day 1 and is a great opportunity for further networking.

All meals and refreshments will be served in the main exhibition hall (Symphony Ballroom IV, III & II)

EXHIBITION HALL

There are 55+ leading MRO / M&E & Flight Operations IT Software and Hardware Vendors exhibiting at the conference. The exhibition hall is open throughout both days. For a full list of Exhibitors and Sponsors please [CLICK HERE](#)



CONFERENCE APP

Please note, there will be ***no printed materials at the event***. The “Aircraft Commerce” Event App will contain all the conference information (Agenda, Attendee List, Exhibitor Details, Speaker's Info, etc...) and will allow you to interact with other delegates and ask speakers questions.

The “Aircraft Commerce” Event App will go live **1 week before the start of the conference** and you will be sent an email with details on how to download the app and how to access all the relevant information.

AFTER THE CONFERENCE

At the end of the conference, all delegates will be sent a feedback form to complete via the conference app. Aircraft Commerce would appreciate your time in completing this feedback form as it assists us in the planning of future events.

All the presentations and full attendee list will be made available to you **within two weeks** of the conference. You will get an email letting you know when and how you can access them in the conference app.