

**AIRLINE & AEROSPACE MRO & FLIGHT OPERATIONS IT CONFERENCE EMEA 2022**  
8th & 9th June, Radisson Hotel & Conference Centre, London Heathrow, UK



## Delegate Information Pack

### CONFERENCE VENUE

#### Radisson Hotel and Conference Centre - London Heathrow

Bath Road,  
Heathrow,  
Middlesex,  
UB7 ODU  
United Kingdom

Tel: +44 20 8759 6611

Hotel Website: <https://www.radissonhotels.com/en-us/hotels/radisson-conference-london-heathrow>

#### HOW TO GET HERE

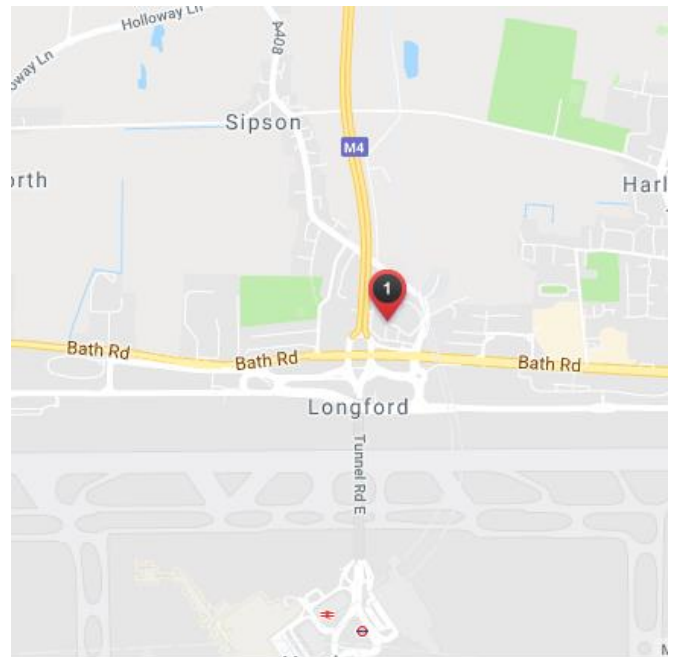
The hotel is ideally located 10 minutes from Heathrow Airport and is well connected via public transport links.

The Heathrow Hoppa Bus operates between the hotel and all LHR terminals.

[CLICK HERE](#) for instructions on how to get to/from the hotel.

#### FREE PARKING

As a conference delegate you are entitled to free car parking. However, in order to claim your free pass, please make sure you register your car registration number at the conference information/registration desk.



### REGISTRATION

The registration desk will be in the entrance of the Orbiter Conference Centre. Upon arrival at the conference venue, all delegates will need to collect their delegate badges from the registration desk. Your delegate badge is your entry pass to the conference and must be always worn.

Please also remember to bring a business card along with you to the conference registration as we are collecting them for the final delegate list.

The registration desk will remain open for the duration of the conference so should you have any conference related enquiries, please come and speak to a member of the Aircraft Commerce team.

## CONFERENCE PROGRAMME & AGENDA

<b>Tuesday 7<sup>th</sup> June</b>	
14:00 – 17:30	Pre-Conference Making Optimal Use of M&E / MRO Software Masterclass Workshop
<b>Wednesday 8<sup>th</sup> June</b>	
08:00	Registration OPENS for MRO & Flight Ops IT Conference - EMEA DAY 1
08:00 – 09:00	Buffet breakfast served in the Exhibition Hall (Discovery)
08:55	Chairman's opening remarks in the Main Conference Room (Atlantis)
09:00 – 18:00	MRO & Flight Ops IT Conference - EMEA
18:00 – 20:00	Cocktail Reception held in the Exhibition Hall (Discovery)
<b>Thursday 9<sup>th</sup> June</b>	
08:00	Registration OPENS for MRO & Flight Ops IT Conference - EMEA DAY 2
08:00 – 09:00	Buffet breakfast served in the Exhibition Hall (Discovery)
09:00 – 17:00	MRO & Flight Ops IT Conference - EMEA DAY 2

FULL CONFERENCE AGENDA can be found [HERE](#)

PRE-CONFERENCE WORKSHOP: We have a limited number of seats available in this session. So to attend, please pre-register for free [HERE](#)

## MEALS & REFRESHMENTS

Delegates will be provided with a buffet breakfast, morning and afternoon refreshments and a buffet lunch on both days of the conference. This is included as part of your delegate package.

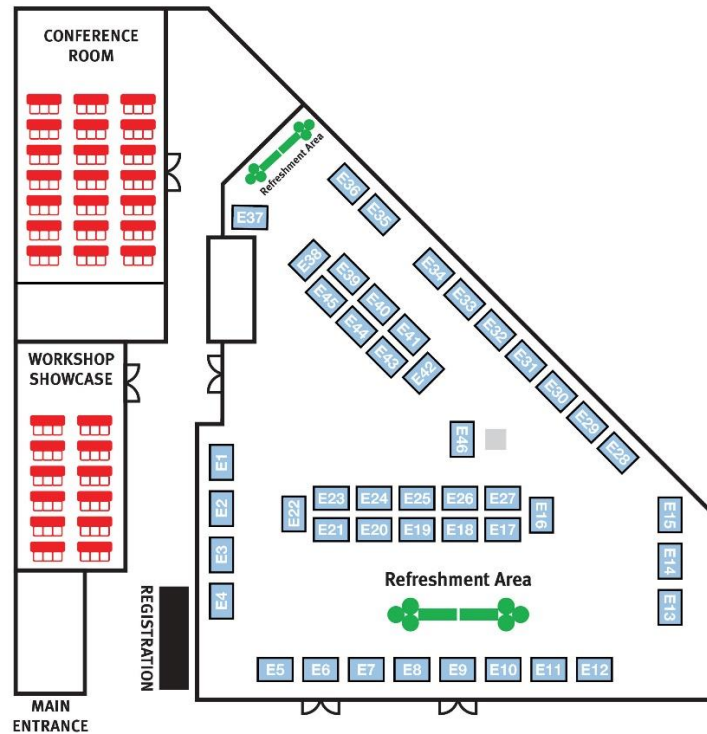
A drinks reception will also be held at the end of day 1 and is a great opportunity for further networking.

All meals and refreshments will be served in the Exhibition Hall (Discovery)

## CARBON NEUTRAL EVENT

Aircraft Commerce is proud to team up with our partners Conference Care and their Carbon Consulting team to deliver our first carbon neutral event. We'll be using the Conference Care online Carbon Calculator to work-out the travel, accommodation and catering needs for the upcoming conference. The Carbon Calculator will be sent to all delegates to enter their travel plans and only takes a few minutes to complete. This information then enables Conference Care to work us, the event organizer to measure the overall carbon footprint of the event, offer advice on how to reduce this footprint and offset any remaining carbon tonnage of the event. The Carbon Calculator will be sent to you 1 week prior to the conference.

## EXHIBITION HALL



There are 45+ leading Software and Hardware Vendors exhibiting at the conference.

The exhibition hall is open throughout both days. For a full list of Exhibitors and Sponsors please [CLICK HERE](#)

## CONFERENCE APP

Please note, there will be **no printed materials at the event**. The “Aircraft Commerce” Event App will contain all the conference information (Agenda, Attendee List, Exhibitor Details, Speaker's Info, etc...) and will allow you to interact with other delegates and ask speakers questions.

The “Aircraft Commerce” Event App will go live **1 week before the start of the conference** and you will be sent an email with details on how to download the app and how to access all the relevant information.

## AFTER THE CONFERENCE

At the end of the conference, all delegates will be sent a feedback form to complete via the conference app. Aircraft Commerce would appreciate your time in completing this feedback form as it assists us in the planning of future events.

All the presentations and full attendee list will be made available to you **within two weeks** of the conference. You will get an email letting you know when and how you can access them in the conference app.